

Port Authority warns against E-ZPass email scam



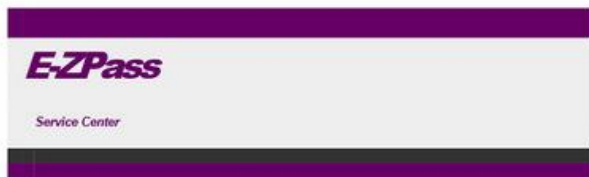
The Port Authority of New York and New Jersey is warning E-ZPass customers of an email phishing scam aimed to collect unpaid tolls. *(Journal photo)*



By [Patrick Villanova/The Jersey Journal](#)

on July 09, 2014 at 2:56 PM, updated July 09, 2014 at 3:12 PM

From: E-ZPass Info [Various Email address]
Sent: Tuesday, July 08, 2014 10:59 AM
To:
Subject: In arrears for driving on toll road



Dear customer,

You have not paid for driving on a toll road. This invoice is sent repeatedly, please service your debt in the shortest possible time.

The invoice can be downloaded here.

E-ZPass customers are being warned of an email phishing scam that is an attempt to collect unpaid tolls. Courtesy of The Port Authority of New York and New Jersey

E-ZPass customers, beware.

The Port Authority of New York and New Jersey is warning drivers who use E-ZPass of an email phishing scam that appears to be an attempt to collect unpaid tolls.

The Port Authority is advising E-ZPass customers that these notices are not authorized communications from E-ZPass, the Port Authority of New York and New Jersey or any other toll agency associated with E-ZPass.

The mock-notification directs customers to click on a link and download an invoice for previously driving on a toll road.

Customers are advised not to open or respond to such a message. The safest thing to do is to delete the email, the Port Authority said.

The E-ZPass Service Center does not send out email invoices for payment. If a customer owes money for using E-ZPass at a toll facility, the E-ZPass service center will send an invoice through the U.S. Postal Service for payment.

For any questions about the validity of a message received from E-ZPass, contact the E-ZPass New York Customer Service Center at 800-333-8655.